

20 February 2024

Samuel Mayaka Medallia Inc. 3875 Embassy Parkway, Suite 350 Akron, OH 44333 United States

Mr. Mayaka:

Congratulations! It is with great pleasure we present your company with this Letter of Compliance for successful completion of Avaya DevConnect Compliance Testing with Avaya LLC's Avaya Session Border Controller r10.1.

Your company's Mindful Callback (January 2024) solution has completed testing by Avaya's DevConnect technical team and is officially recognized as compliant on 26 January 2024. The Avaya DevConnect Letter of Compliance is valid based on the stated version of each party's solution(s).

Avaya is committed to providing our customers with third-party solutions that are fully compatible with the Avaya Session Border Controller r10.1. By continual pursuit of product integration, we offer customers greater options and solutions to meet their communication and collaboration needs.

With this successful Compliance Testing, Avaya provides customers increased confidence in product interoperability and successful deployments of our respective products within their enterprise environment.

Please look to the Avaya DevConnect Program for continued marketing and development support of your integration activities with Avaya solutions, and to future DevConnect Compliance Testing activities.

Again, congratulations for attaining this milestone!

Regards,



Jon Alperin Global Managing Director, Avaya DevConnect Program Avaya LLC